CASE REPORT NUMBER **COLORADO SPRINGS POLICE DEPARTMENT** 01-19496 CONTINUATION/SUPPLEMENTAL REPORT OFFENSE STATUTE NUMBER UCR RECLASSIFICATION TO: UCB CODE **FRAUD** 18-5-205 VICTIM'S NAME (LAST, FIRST MIDDLE) DATE OF THIS REPORT HOME DEPOT 07-17-01 ARRESTEE NAME (LAST, FIRST MIDDLE) RES ADD: BACE AGE DOB CITY & STATE: ARRESTEE NAME (LAST, FIRST MIDDLE) RES ADD: RACE SEX AGE DOB CITY & STATE:

PATROL/sm

Dictated by Officer M. Roy, 1344P

On 06/08/01 at ______, the Home Depot, a suspect by the name of **ALAA RAGB** purchased \$2,000.00 worth of gift certificates with a fraudulent Visa card. Over the next several days he and others began to cash the gift certificates at Home Depot stores around town.

Home Depot was able to confirm with Visa that the card was a fraud and not issued to the suspect.

OFFICER STATEMENT

On 06/09/01, I, Officer Roy was dispatched to the Home Depot in reference to a fraud and talked with several employees there, to include the manager, **Mike Zadel** and a **Gena Mazureck**, a clerk there. They told me that on 06/08/01 that an individual had purchased \$2,000.00 worth of gift certificates from the Home Depot with a Visa card. Apparently the card did not register when it was swiped through several times and then a manual override or phone call in of the number was given to Visa. At that point, the card was accepted and the suspect Ragb purchased \$2,000.00 of gift certificates. The gift certificates were in denominations of \$100.00's and \$50.00's.

Later, apparently Home Depot learned that the card was a fraud according to the Visa Card Company, and that it had never been issued to a party. The next day and for several days thereafter, Ragb and a suspect by the name of **CHRISTOPHER McLEMORE** began to cash in gift cards at stores around town. The suspects were seen driving a blue van with a possible license plate of #CO-06648VT.

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STATUTE NUMBER	UCR RECLASSIFICATION	N TO:		UCR	CODE	
18-5-205						
VICTIM'S NAME (LAST, FIRST MIDDLE)			DATE OF THIS REPORT			
HOME DEPOT			07-17-01			
RES ADD:		RACE	SEX	AGE	DOB	
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RES ADD:	***************************************	RACE	SEX	AGE	DOB	
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Several days later I was re-contacted by Janice , the Regional Manager for Home Depot, who has a
home phone number of She informed me that she had in her
possession the card which was used during the fraud. I met with her at the Home Depot store at
where she provided me with the fraudulent Visa card. The card appeared to be
normal; however, the holographic dove that normally resides in the center on the right-hand side of
the card appeared to be fake when looked at under close inspection. Janice told me that the card
itself was fraudulent, however, the number belonged to an elderly woman in the Denver area. She
was able to find though the Visa card company that a Mark Nelson of the Arapaho Bank & Trust,
knows the correct owner and the name for the Visa card number itself.
Janice told me that Mr. Ragb had again tried to use the Visa card to purchase items, however, this
time it did not go through on their reader. When informed of this, Mr. Ragb left the location, however,
he forgot to take his card with him. At that time, Janice recovered the card from a clerk and they
called in again in reference to the stolen credit card. I was also able to obtain Mr. Ragb's driver's
license number that he had provided during the attempted transaction. Colorado driver records
revealed that his complete name is ALAA RAGB FEKRY ABDEL AZIZ, with a Colorado driver's
license number of His last known address and the address on the driver's license
number was Colorado Springs, CO 80917. Mr. Ragb DOB is 12/04/77
and he had provided a home phone number to one of the clerks as 650-8070.
After obtaining this information, I went to the address at to attempt to
contact Mr. Ragb. I was informed by the apartment complex manager there that Mr. Ragb had
recently vacated his apartment, but had stayed in town apparently and moved to an apartment

complex north of that location. I asked people from the apartment complex if they knew what type of

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as well as two other vehicles, one of them which was

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and the other one was

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OFFENSE	STATUTE NUMBER	UCR RECLASSIFICATIO	N TO:		UCR	CODE
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HOME DEPOT			!	07	7-17-0°	1
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	CITY & STATE:		-			
ARRESTEE NAME (LAST, FIRST MIDDLE)	RES ADD:		RACE	SEX	AGE	DOB
	CITY & STATE:		1			
vehicle Mr. Ragb drives and they stated t	that he had a blue Fo	ord van, as w	ell as	a Mer	cedes	. When I
ran DMV for his vehicles I found that I	he, indeed, had a b	olue Ford Aer	ostar	with	Colora	ado plates

They said that he had a white Mercedes, as well.
One of the maintenance workers there said that the last phone number that he had from Mr. Ragl
was which is what matched the number that was provided to me by Gena Mazureck of the
Home Depot office at The people at the apartment complex also informed me
that Mr. Ragb, from the last they knew, was an employee of the Rum Bay Restaurant.
Gena Mazureck, the clerk at the Home Depot, located at least the Stated that Mr. Ragh

had distinct features and appeared to be of Arabic decent and had a distinct scar on his nose, kind of a half moon type shape.

The second individual trying to cash in the gift certificates was a Christopher McLemore, who had given an address of Colorado Springs, CO 80918, as well as a home phone of He apparently was seen in the blue van and apparently was trying to cash some of gift certificates that were fraudulently purchased with the bogus Visa card. The method of operation for the individuals was to bring in the gift certificate card, purchase a \$1.00 or \$2.00 item from the Home Depot and then cash in the gift certificate for the remaining amount of money.

Nothing further.

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